

Natalia Kazakova

QA Automation Engineer / Full-Stack QA

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PROFESSIONAL SUMMARY

QA Engineer with 5+ years of experience testing web and mobile products, including SaaS platforms, high-load booking flows, API/backend, integrations, payments, AI agents, and business-critical user journeys.

My core positioning is QA Automation Engineer with a strong manual QA foundation: I test products end-to-end across UI, API, databases, mobile devices, release checks, and QA documentation.

5+ years in QA · 3+ years in automation · 200+ automated tests · automation built from scratch in 2 companies · mentored 2 junior QA engineers · experience across 5 products/platforms

TECHNOLOGY SUMMARY

Top skills:	QA Automation, Manual Testing, Test Design, API Testing, Playwright
Testing:	functional testing, UI, API/backend, integration testing, E2E, regression, smoke, exploratory, usability, UI/UX, mobile, cross-browser, cross-platform
Automation:	Playwright, Cypress, Appium, JavaScript, TypeScript, Page Object, fixtures, test data, API-based authorization
API, backend, data:	REST API, Postman, Swagger, PostgreSQL, SQL, Superset, JWT, OAuth 2.0, HTTP, client-server architecture, Chrome DevTools
Tools:	Jira, Confluence, Qase, Test IT, TestLink, Trello, Miro, BrowserStack, Git, GitHub, Bitbucket, Jenkins, GitLab CI; TestRail basic familiarity
Domains:	SaaS, travel-tech, high-load booking, payments, subscriptions, trial flows, anti-fraud, AI agents, CRM/calendar integrations, mobile apps
Processes:	Agile/Scrum, Kanban, requirements analysis, test plans, checklists, test cases, bug reports, regression reports, defect verification, release testing
Languages:	Russian - Native; English - Intermediate (B1/B1+)

PROFESSIONAL EXPERIENCE

QA Engineer - ChatPlace

Feb 2026 - Jun 2026 · USA / Remote

SaaS platform for building chatbots, automations, and AI agents for Instagram, Telegram, and TikTok. Integrations with payment systems, CRM, and calendar services.

Responsibilities and results:

- Tested AI agents and E2E booking, cancellation, and rescheduling flows using Google Calendar and AmoCRM tools.
- Tested billing and subscription flows: Stripe, CloudPayments, trial periods, upgrades, auto-renewal, usage-based logic, test cards, and anti-fraud checks.
- Tested REST API endpoints for Google Calendar integration: create-booking, cancel-booking, reschedule, calendars, privacy-consent with JWT authorization.
- Validated workflow automation and bot builders as product functionality: message blocks, quick replies, actions, conditions, connection arrows, integration forms, web and mobile layouts.
- Prepared test plans, checklists, test cases, bug reports, and QA documentation in Qase, Jira, and Confluence.
- Performed re-testing, defect verification, review branch checks, and release checks on staging environments.
- Used Postman/Swagger, Chrome DevTools, and read-only PostgreSQL queries to investigate defects and validate backend state.
- Performed mobile and cross-browser testing with BrowserStack on real Android/iOS devices.

Used languages and technologies: REST API, Postman, Swagger, PostgreSQL, Qase, Jira, Confluence, Trello, BrowserStack, Git, Chrome DevTools, Stripe, CloudPayments, Google Calendar, AmoCRM.

Automation / Manual QA Engineer - Fambear.com

Jan 2025 - Feb 2026 · Thailand / Remote

Web and mobile application.

Responsibilities and results:

- Performed manual and automated testing of web and mobile applications: functional checks, regression, smoke, and exploratory testing.
- Built UI automation from scratch with Playwright: test structure, locators, test data, and basic regression coverage.
- Automated mobile scenarios with Appium and JavaScript.
- Analyzed requirements and prepared test cases, checklists, bug reports, and regression reports.
- Verified fixed defects and helped maintain release stability.

Used languages and technologies: Playwright, TypeScript, Appium, JavaScript, Jira, Confluence, Git, mobile testing, regression testing.

Automation QA Engineer - Travelier / SeatOS

Oct 2022 - Jan 2025 · Israel / Remote

SaaS transport booking system with high-load booking flows, web/mobile/POS scenarios, API, and integrations.

Responsibilities and results:

- Built the automation framework from scratch and introduced Cypress as the main automation tool.
- Developed and maintained 200+ automated tests for UI, API, E2E, and integration scenarios.
- Integrated automated tests into Jenkins CI/CD, prepared regression reports, and analyzed test failures.
- Tested frontend, backend/API, booking flows, payments, internal systems, and integration scenarios.
- Used SQL/Superset for data validation, business logic checks, and defect investigation.
- Mentored 2 junior QA engineers: onboarding, test code review, best practices, and test strategy discussions.

Used languages and technologies: *Cypress, JavaScript, REST API, Jenkins, Git, Bitbucket, Qase, Confluence, Miro, SQL, Superset, Jira.*

Manual QA Engineer - Travelier / 12go.asia

Dec 2021 - Oct 2022 · Thailand / Remote

High-load ticket booking platform: web, Android, iOS.

Responsibilities and results:

- Performed manual testing of web and mobile applications, including functional, regression, smoke, and cross-platform checks.
- Tested booking user journeys, forms, order statuses, mobile layouts, and business logic.
- Maintained bug tracking and test documentation in Jira, Confluence, and TestLink.

Used languages and technologies: *Jira, Confluence, TestLink, web testing, Android, iOS, mobile testing, regression testing.*

Manual QA Engineer - Stretchit

Sep 2021 - Dec 2021 · USA / Remote

Mobile fitness application for iOS and Android.

Responsibilities and results:

- Performed manual testing of Android and iOS applications.
- Prepared checklists, test cases, bug reports, and participated in test runs.
- Worked with test documentation in Test IT and defect-related communication in Jira/Confluence.

Used languages and technologies: *Android, iOS, Test IT, Jira, Confluence, mobile testing, test cases, checklists.*